

CURECRETE



*Learning You
Can Apply!*

Revised August 30, 2022

EDUCATION & TRAINING
Program Guide

TABLE OF CONTENTS

1. Introduction	4
The Challenge	4
Not Just a Training Program	4
2. Objectives	4
One Message, One Source	4
Team Trainers	5
Utilizing Technology	5
Flexibility & Customization of Content Delivery	5
Knowledge On Demand	6
3. Trainers	6
Trainers	6
Optional Trainers	7
4. Training Deliverables & Methods	7
Training Designed for Flexibility & Customization	7
Training Methods	7
5. Course Content	8
Comprehensive Course Listing Sheet	8
Course Structure	8
6. Certification	9
Certification, Temporary Certification and Non-Certification Courses	9
Delivery of Courses	9
7. Curecrete University	10
Curecrete University www.CurecreteU.com	10
8. Certification Workflow	11
Certification Workflow	11
9. Additional Resources	12
Presentation Skills	12
Developing Technology Skills	12
Designing Your Training	13
Utilizing Curecrete University www.CurecreteU.com	13
Submitting Course Content Revisions	13
Quick Links	13

CONFIDENTIALITY

This program guide contains confidential business practices and sensitive information pertaining to the education and training program of products manufactured and/or distributed by Curecrete Distribution, Inc. Reading this program guide constitutes your agreement to not disclose the contents to any other person, entity, in any form or by any means.

1. INTRODUCTION

The Challenge

In order to meet the growing demand for trainings around the world, and to expand Curecrete's global reach and influence in the concrete densification and polishing markets, Curecrete's goal is to take education workshops and trainings to a higher, more efficient and effective level.

Trainings have historically been conducted in person. Curecrete's trainers often travel to be on-site, whether to headquarters or directly to a trainee's location. This method incurs a significant monetary investment on Curecrete's behalf, as well as a significant amount of the trainers' time. Additionally, trainers have a limited period of time to impart massive amounts of information to trainees, a good portion of which could be covered ahead of, or even after, the training. While in-person instruction has its merit, and will continue to be a part of the training program, conducting only in-person trainings severely limits the number of trainings that can be held per year, and the audience Curecrete can reach globally.

This **Education & Training Program Guide** outlines the strategies, tools and resources team members can access in order to expand Curecrete's global reach, save time and travel costs, and prioritize trainees' needs. Strategies like "Team Trainers" and "One Message, One Source" will effectively multiply the amount of Curecrete's trainers and ensure that each trainee receives a consistent and standardized message. Additional tools such as Curecrete University (www.CurecreteU.com) can be effective when a trainer does not have time to cover all of the material in person. This flexibility gives trainees the basic information they need to begin learning immediately and on their own schedule, and allows trainers to provide additional details and clarification on specific topics the trainee requires. This strategy allows trainees to demonstrate their level of interest - taking the initiative to take courses towards certification on their own - while freeing up trainers' time to focus on teaching specialized and advanced courses.

Not Just a Training Program

This is not the same training program Curecrete has grown accustomed to. Rather, this program is designed to educate and train Curecrete team members, associates and customers on all its products' benefits, best application practices, and in-depth technical knowledge. Whether the "training" is technical-focused, sales-focused, or marketing-focused, each product course has been designed to educate in all of these areas.

2. OBJECTIVES

This **Education & Training Program Guide** is the comprehensive guide for team trainers conducting educational workshops and trainings in-person, in the field, virtually or online. It is produced by the Technical Service and Marketing Departments of Curecrete Distribution, Inc. for use by staff, representatives, and distributors. It compiles product information, training activities, techniques, materials, and knowledge to assist trainers in their efforts to educate applicators, general contractors, specifiers, architects, jan-san distributors and many others in the line of products and tools offered by Curecrete.

This program is designed with the following objectives in mind:

- **One Message, One Source**
- **Team Trainers**
- **Utilizing Technology**
- **Flexibility & Customization of Content Delivery**
- **Knowledge on Demand**

One Message, One Source

The overarching goal of this **Education & Training Program** is to provide trainees with **One Message** - a consistent, standardized, and comprehensive message about Curecrete's products and application methods. Regardless of who the trainer is or the method of training, trainees will come away with the same information and tools to be successful.

The **One Source** concept is highly critical in providing a consistent and standardized message for all of Curecrete's products. All product presentations, videos and resources are available from one official source - Curecrete University - ensuring that the same content is being shared, no matter when or where in the world an education workshop or training is taking place.

Curecrete University contains the official training information for all trainees. Every educational workshop and training should use this information as the basis of their curriculum, and then supplement with additional content, resources, and localization topics to meet their trainees' needs.

Team Trainers

All Curecrete staff, representatives and distributors can serve as a trainer in some capacity. The goal of "Team Trainers" is to 1) remove total reliance on the Technical Service team to conduct all educational workshops and trainings, and 2) allow staff, representatives and distributors to immediately help trainees learn the basics of Curecrete's products, evaluate their comprehension, reinforce key principles, and ultimately direct their efforts towards certification or in-person advanced training by the Technical Service team. Allowing team members to participate in the education and training process will help meet trainees' needs faster and better, and with a localized and personalized touch. It will also allow the Technical Service team to focus on specialized and advanced trainings.

Note: See Section 8 - *Training Workflow* to see how a training inquiry is processed and how team trainers can get them started on the road to education, training and certification.

Utilizing Technology

1. **Expand Reach to Global Audience**

As a global company, Curecrete has the ability to reach a global audience through technology. This allows Curecrete and its trainers to reach a wider audience, and the ability to train individuals from anywhere in the world at any time.

2. **Team Trainers**

Technology also allows Curecrete to have many trainers throughout the world, rather than a few official trainers based out of the corporate office. Easy access to, and familiarity with the course material on Curecrete University is all that is needed for almost any staff member, representative or distributor to serve as a team trainer in some capacity.

As necessary, the Technical Team's official trainers will serve as experts where more in-depth knowledge and training is required. But, allowing team trainers to direct and train their customers and associates (trainees) on the core principles and basics of Curecrete's product line will meet their needs faster, and give Curecrete the ability to reach a wider audience more easily, and with consistent, quality messaging.

3. **Self-Guided Product Courses Online; Anytime, Anywhere**

Trainees can enroll in self-guided product courses on Curecrete University any time of day, from anywhere in the world, and also revisit these courses if a refresher is needed.

4. **Travel and Time Savings**

Cost and travel savings are another big advantage when utilizing technology to deliver trainings. Significant time savings can also be made when trainers and trainees do not have to spend time traveling to and from training locations. Official trainers from headquarters can instead rely on local team trainers to conduct in-person or online educational workshops in their local language.

Flexibility and Customization of Content Delivery

Flexibility in how, where and when trainings are delivered will allow trainers to customize educational workshops and trainings to best meet their trainees' desires and needs. Whether delivered in-person with hands on demonstrations, or training through video presentations via remote location, trainers will have the discretion and resources available to them to determine how best to meet their audience's needs.

Knowledge on Demand

Core training materials are available to trainees on-demand through Curecrete University (www.CurecreteU.com), giving trainees the flexibility to complete pre-requisite and post-training courses prior to and after trainings. This also provides trainees the opportunity to refresh their knowledge at any time.

Curecrete University has the ability to assess the knowledge competency of each trainee via online quizzes. Based on a trainee's quiz scores(s), team trainers can assess where a trainee may need additional assistance to master core concepts.

3. TRAINERS

Easy access to, and familiarity with the course material on Curecrete University is all that is needed for almost any staff member, representative or distributor to serve as a team trainer in some capacity. The list below identifies how various Curecrete teams can service trainees within their territories and regions.

As necessary, the Technical Team's official trainers will serve as experts where more in-depth knowledge and training is required. But, allowing local team trainers to direct their customers' and associates' education and training efforts will not only meet their needs faster, but with a personalized and localized approach.

Trainers

1. Curecrete Technical Service Team (Trainees: All)

Curecrete's Technical Service team members are the official trainers of the education and training program. They are responsible for overseeing the education and training program, most in-person trainings, certifying trainees, and developing and conducting advanced training courses. They have primary responsibility for ensuring all educational workshops and trainings are done in accordance with this program guide, the standards set forth by Curecrete, and that all team trainers are consistent in message, tone, and content.

- **TBD**, Vice President of Technical Service
- **Jim Walton**, Technical Director
- **Brak Carman**, Technical Support Specialist
- **Jim Varnell**, Technical Support Specialist

2. International Managing Directors (Local Trainees: International Distributors)

International Managing Directors can educate and train International Distributors in their respective regions, with additional support provided by the Technical Service team.

- **Agustin Flores** - Mexico, Latin America
- **Chris Yong** - Asia-Pacific Central
- **Toni Jimenez** - Europe West
- **Jernej Seljack** - Europe East
- **Lily** - Asia-Pacific North

3. International Distributors (Local Trainees: International Applicators)

International Distributors can educate and train applicators and other associates in their respective territories. Distributors work hand-in-hand with the support and assistance of their respective International Managing Director and Technical Service team members.

4. Product Sales Development Team (Trainees: Jan-San Distributors)

Curecrete's Product Sales Development team is responsible for educating and certifying Jan-San Distributors. They have primary responsibility for ensuring all Cleaning & Maintenance and Restoration System workshops and trainings are done in accordance with standards set forth by Curecrete, and that all trainers are consistent in message, tone, and content.

- **Keller Clark**, Director of Product Sales Development

- **Brak Carman**, Technical Support Specialist
- **Jim Varnell**, Technical Support Specialist

5. Jan-San Distributors (Local Trainees: Jan-San End-Users)

Jan-San Distributors are responsible for educating and certifying Jan-San end-users on Cleaning & Maintenance and Restoration System courses, working hand-in-hand with the support and assistance of their local Jan-San Distributor and Product Sales Development Team members.

6. Curecrete University (CurecreteU.com) (Trainees: All)

Curecrete University is the central, online repository for all training information. It includes courses specifically designed to educate trainees on Curecrete's One Complete System line of products. Each course is designed to introduce trainees to basic product information, proper application methods, product resources, and concludes with a quiz to test knowledge competence for potential certification.

Optional Trainers

Optional trainers are those who are able to serve as trainers for Curecrete products and applications, but are not primarily responsible for educating and training trainees and potential customers. They can serve in place of trainers or in a support capacity to trainers.

1. Curecrete Sales Team (Trainees: Representatives, Applicators, Architects/Specifiers, GCs, Building Owners, Corporate Accounts)

The Sales Team can serve as trainers when necessary, however, their focus is on increasing sales across the board and not in training responsibilities.

2. Representatives (Trainees: Applicators, Architects/Specifiers, GCs, Building Owners)

Sales Representatives can serve as trainers to train applicators and associates in their respective sales territories hand-in-hand with the support and assistance of Technical Service team members.

4. TRAINING DELIVERABLES & METHODS

Training Designed for Flexibility and Customization

Curecrete's training resources and tools have been designed with flexibility and customization in mind, giving trainers the ability to meet their trainees' needs through a variety of methods. Trainers will no longer be constrained by the limits of in-person trainings only, and can maximize trainees' time by having portions of the training program completed prior to and after a training is conducted.

Training Methods

The following list demonstrates the types of training methods available to trainers. These methods give trainers the flexibility to choose the best options to customize a training program that will best fit the needs of those they are training.

1. In-Person at Curecrete Corporate Offices

Traditional in-person training at Curecrete's Corporate Offices in Springville, Utah, USA. This type of training can also include online tools, such as Curecrete University courses and recorded training videos.

Considerations: Trainees' costs for travel, lodging and meals. Corporate expenses for hosting trainees.

2. In-Person in the Field

Training in the field consists of one of Curecrete's official trainers traveling outside of the corporate offices to conduct trainings. This type of training can also include online tools, such as Curecrete University courses and recorded training videos.

Considerations: Trainer costs for travel, lodging and meals, albeit trainer costs are typically covered by a

training fee charged to the trainee.

3. Instructor-Taught Virtual Presentation

Trainings conducted entirely through virtual means or online methods in a classroom-style setting. This could include video conferencing, pre-recorded videos, or courses through Curecrete University.

Considerations: Technology requirements such as video and internet capabilities.

4. Instructor-Taught Virtual Hands-On

Hands-on training with the instructor teaching the training virtually, with the trainees using machines and products locally.

Considerations: Technology requirements such as video and internet capabilities.

5. Hybrid

Hybrid training programs can be designed by the trainer to include any of the training methods listed above.

6. Online, Self-Guided

For non-certification courses, trainees can complete their learning online, anytime, anywhere.

Considerations: Technology requirements and internet capabilities.

Training programs can be comprised of any combination of courses, and trainers are encouraged to take full advantage of all the tools available at their disposal, and create a training program tailored to maximize the success of their trainees.

5. COURSE CONTENT

Comprehensive Course Listing Sheet

The **Comprehensive Course Listing Sheet** (Appendix A) lists all of the courses and individual media files (presentation slides and videos) available for the entire education and training program. This document is intended to give trainers a quick overview of available courses, and be used as a "selection menu" to assist trainers when designing and personalizing their individual in-person or instructor-taught trainings.

Once a trainer has determined the course media files they would like to utilize, they should contact the Marketing Team at marketing@curecrete.com to gather and transfer the requested files for use on the trainer's personal computer.

It is important that trainers request media files from the Marketing Department every time they plan to hold an in-person or instructor-taught training to ensure they are using the most up-to-date course content.

Course Structure

Most courses are organized using the lesson structure outlined below. Courses with more in-depth information and application processes have more lessons.

- Product Presentation

- Video
- Downloadable Presentation Slides
- Quiz

- Application

- Video
- Quiz

- Resources

6. CERTIFICATION

The potential for educating and training audiences around the world about Curecrete and its products are limitless with the methods of training established in this program guide. Not all audiences, however, desire to be certified. Some seek only general product and application knowledge.

Certification, Temporary Certification and Non-Certification Courses

Certification is required for the products and systems listed below. Certification assures that the trainee is properly equipped with the knowledge and skills necessary to deliver finished results worthy of Curecrete's quality and reputation. It also carries with it the added benefit whereby certified applicators can promote their certified status when bidding for jobs.

The only products and systems which require trainee certification are:

- Applicators and Others Who Wish to Apply

- Ashford Formula (optional for domestic*, required for international)
- RetroPlate Concrete Polishing System
- KickStart

- Jan-San Distributors

- Restoration System

*Ashford Formula domestic certification is optional, and is not required in order to purchase product. However, applicators looking to gain an additional advantage with their customers can utilize an Ashford Formula certification to their benefit. Please refer to **Section 8: Certification Workflow, Step 6** in this program guide for specific Certification procedures specific to Ashford Formula domestic certification.

Temporary Certification status may be issued at the Technical Service team's discretion. Circumstances may include (but are not limited to):

- Urgent project
- No in-person certification training dates scheduled in the near future
- Travel or time restrictions on the trainer or trainee's part

The following actions should be completed prior to a Temporary Certification being issued:

- Technical Service team member to discuss and assess the need/reason for issuing a temporary certification
- Technical Service team member to properly discuss and assess the trainee's equipment, skills, experience and knowledge of the product(s) or system
- Trainee to complete and successfully pass the quiz(es) for the necessary online course(s) on Curecrete University

Temporary certification status is valid for only 6 months. During this period, the trainee(s) must register for an in-person Certification Training with the Technical Service team either at Curecrete headquarters in Springville, Utah or if available, within their local region. **NOTE: The Technical Service team can decide at their discretion whether a trainee can become fully Certified without any in-person Certification Training.**

All other product courses not listed below are considered **Non-Certification** courses. When these courses are completed online, trainees will receive a Certificate of Completion, rather than certification.

Delivery of Courses

Certification trainings are typically administered in-person by official trainers, or via an instructor-taught virtual hands-on session with an official trainer providing real-time assistance and feedback virtually. All other courses may be completed online by the trainee - anytime, anywhere.

Products	Certification to Apply Product	In-Person or Taught by Instructor	Online Course
Ashford Formula	Required (Int'l Only)	Required (Int'l Only)	Required pre-requisite for Certification
CreteClean Plus	No	No	Optional
CreteFill Pro 85	No	No	Optional
CreteFill Pro Crack Repair EZ Shave	No	No	Optional
CreteFill Pro Spall Repair	No	No	Optional
CreteFill Pro Polyurea Pump	No	No	Optional
CreteStrip	No	No	Optional
CreteStrip FS	No	No	Optional
Diamonds & Pads	No	No	Optional
Dyes	No	No	Optional
KickStart	Required	Required	Required pre-requisite for Certification
Restoration System	Required	Required	Required pre-requisite for Certification
RetroGuard	No	No	Optional
RetroPel	No	No	Optional
RetroPlate	Required	Required	Required pre-requisite for Certification
SaltSlayer	No	No	Optional
SlurryDry	No	No	Optional

7. CURECRETE UNIVERSITY

Curecrete University | www.CurecreteU.com

Curecrete University is designed to educate and train Curecrete's growing worldwide audience and team members online, with more efficiency, standardized and accurate messaging about products, procedures and strategies, and less need for in-person and hands-on trainings.

Audiences for Curecrete University include, but are not limited to:

- Applicators
- Architects/Specifiers

- Building Owners
- General Contractors
- Jan-San Distributors
- Jan-San End-Users
- Representatives
- International Distributors
- Managing Directors
- Employees

8. CERTIFICATION WORKFLOW

CERTIFICATION WORKFLOW

The workflow below outlines the steps that should be followed when a certification training inquiry is received.

1. Inquiry Received

Inquiries from an interested person or company can be received a number of ways:

- Contact with Curecrete team member via email, phone, etc.
- Online submission via corporate websites
 - Contact Form
 - Prospective Applicator Form (<https://curecrete.com/eliteapplication>)
 - Social Media
- Tradeshow lead

2. Inquiry Processed

Inquiries will be processed by Justine Johnson, Administrative Assistant for Sales:

- Notify person or company that their request has been received
- Request additional information as necessary
 - Ask to complete **Prospective Applicator Form** if they haven't already
- Suggest they register for Curecrete University and begin taking pre-requisite courses
- Information is added to CRM

3. Inquiry Distributed

Justine Johnson will pass along the inquiry to the following contacts:

- Technical Services Team
- Local Rep / Intl Distributor
- Managing Director of Sales

4. Review

The Technical Service team, local representative or international distributor, and Managing Director of Sales will review and discuss the following:

- Level of applicator need in the territory/region
- Level of experience
- Equipment, manpower, etc.
- Pre-requisite online courses and quiz scores completed on Curecrete University

5. Decision

Decision is made to:

- Advance the person or company to certification training
- Issue the company a temporary certification
- Deny the request for certification and explain steps for possible reconsideration

6. Plan of Action Created & Executed

Plan of action is created for the decision made in the previous step:

- Certification

- Determine who is responsible for training
 - See **Section 3: Trainers**
- Determine training delivery method
 - See **Section 5: Training Deliverables & Methods**
- Determine schedule/training dates
- Determine course curriculum; take into consideration pre-requisite online courses already completed and identify areas where additional emphasis is required or not
- Have prospective trainees complete **Curecrete-RetroPlate Applicator Agreement** form

NOTE: For domestic Ashford Formula certification, the Managing Director of Sales for the U.S. & Canada will work directly with the local sales representative and prospective applicator to confirm they have completed the required Ashford Formula online course on Curecrete University, and review with them the key aspects of the Ashford Formula application process (e.g. proper application rates, dwell time, necessary equipment depending on the size of the project, etc.). The sales representative may arrange a project site visit to further train and oversee the application of the Ashford Formula, and upon successful installation by the applicator, will notify the Managing Director of Sales for the U.S. & Canada that training is complete, and a certification certificate can be issued to the company.

- Temporary Certification

- Register for Curecrete University and complete online courses required for Certification
- Issue temporary certificate after online courses are completed and successfully passed
 - Course completion results and quiz scores can be requested from the Marketing Department **marketing@curecrete.com** at anytime
- Invite to in-person certification training

7. Monitor and Follow-Up; Track Success

It is important to follow-up, track the progress and provide additional resources and support to ensure newly trained applicators are successful.

- Within the first week:

- Notify Customer Care of companies who attended a domestic (US & Canada only) training and create a memo in their account for 15% off \$2,000 or less, or 20% off \$2,000 or more on their next order
- Marketing Department to send out follow-up email to all trainees with discount offer, resources and contact information for technical support
- Technical team member and local representative/intl distributor to touch base with newly certified applicator

- Within the first 4 weeks:

- Marketing Department to send out reminder email 14 days and 30 days after training

- Within the first 3 months:

- Generate sales report 3 months following training
- Technical and Sales teams develop plan for further success

9. ADDITIONAL RESOURCES

Curecrete team members who would like additional information and training to familiarize themselves with this Education and Training Program, and who would like to further develop their skills can reach out to the Marketing team for further support. The goal is allow all "Team Trainers" to become familiar with the course content and resources, as

well as develop the skills necessary to become an effective trainer.

Presentation Skills

- Using presenter notes from video scripts
- Creating unofficial slides for special circumstances

Developing Technology Skills

- Becoming familiar with virtual training technology
- Becoming familiar with the online learning platform - Curecrete University

Designing Your Training

- Overview of the *Comprehensive Course Listing* sheet
- How to build and customize a training program for your trainee(s)?
- Training agenda template
- Curecrete-RetroPlate Agreement* form
- Post-training follow-up requirements

Utilizing Curecrete University | www.CurecreteU.com

- Overview of Curecrete University
- How do trainees enroll in Curecrete University?
- How to view trainees' progress/course completions on Curecrete University?

Submitting Course Content Revisions

- Process for course revision submission

Quick Links



APPENDIX A

APPENDIX A

Continued

Course Categories	Course Offerings
COMPANY INFO	
Company History	<ul style="list-style-type: none"> Curecrete Our Legacy, Our Future - Video Join the Elite (Moab) - Video
Jerry Interview - Videos	
	<ul style="list-style-type: none"> :: 1 - A Better Process :: 2 - The Light Bulb :: 3 - The Holy Grail :: 4 - A Totally New Concept :: 5 - Flying Under the Radar :: 6 - Big Box Stores :: 7 - First Big Order :: 8 - Stuck in the Mud :: 9 - It Gets Worse :: 10 - Manufacturing :: 11 - Motivation :: 12 - Creating a New Industry :: 13 - Creating RetroPlate & The Concrete Polishing Industry :: 14 - Our Commitment to Our People :: 15 - Why is Ashford Formula Still Relevant?
SYSTEM OVERVIEW	
System Overview	<ul style="list-style-type: none"> One Complete System - For Every Concrete Floor - Video One Complete System & Project Photos - Video Loop - <i>Coming Soon!</i>
CONCRETE INFO	
Concrete Basics	<ul style="list-style-type: none"> Concrete Basics - Presentation Video Concrete Basics - Presentation Slides Concrete Basics - Quiz
PREPARE	
CreteStrip	<ul style="list-style-type: none"> Prepare Intro - Video Product Info - Presentation Video Product Info - Presentation Slides Product Info - Quiz Application - Video Demo Application - Quiz Resources
CreteStrip FS - Fresh Start - <i>Coming soon!</i>	<ul style="list-style-type: none"> Prepare Intro - Video - <i>Coming soon!</i> Product Info - Presentation Video - <i>Coming soon!</i> Product Info - Presentation Slides - <i>Coming soon!</i> Product Info - Quiz - <i>Coming soon!</i> Application - Video Demo - <i>Coming soon!</i> Application - Quiz - <i>Coming soon!</i> Resources - <i>Coming soon!</i>
KickStart	<ul style="list-style-type: none"> Prepare Intro - Video Product Info - Presentation Video Product Info - Presentation Slides Product Info - Quiz Application - Video Demo Application - Quiz Resources
SlurryDry	<ul style="list-style-type: none"> Prepare Intro - Video

	<ul style="list-style-type: none"> Product Info - Presentation Video Product Info - Presentation Slides Product Info - Quiz Application - Video Demo Application - Quiz Resources
FILL & REPAIR	
CreteFill Pro Crack Repair EZ Shave	<ul style="list-style-type: none"> Fill & Repair Intro - Video Product Info - Presentation Video Product Info - Presentation Slides Product Info - Quiz Application - Video Demo Application - Quiz Resources
CreteFill Pro Pro 85 Joint Filler	<ul style="list-style-type: none"> Fill & Repair Intro - Video Product Info - Presentation Video Product Info - Presentation Slides Product Info - Quiz Application - Video Demo Application - Quiz Resources
CreteFill Pro Spall Repair	<ul style="list-style-type: none"> Fill & Repair Intro - Video Product Info - Presentation Video Product Info - Presentation Slides Product Info - Quiz Application - Video Demo Application - Quiz Resources
CreteFill Pro Polyurea Pump	<ul style="list-style-type: none"> Fill & Repair Intro - Video Product Info - Video Demo Product Info - Quiz
DENSIFY	
Ashford Formula	<ul style="list-style-type: none"> Densify Intro - Video Product Info - Presentation Video Product Info - Presentation Slides Product Info - Quiz Technical Info - Video Presentation Technical Info - Presentation Slides Technical Info - Quiz Application - Video Demo Application - Quiz Resources
RetroPlate	<ul style="list-style-type: none"> Densify Intro - Video Product Info - Presentation Video Product Info - Presentation Slides Product Info - Quiz Application - Video Demo Application - Quiz Technical Info - Video Presentation Technical Info - Presentation Slides Technical Info - Quiz Grinding Equipment - Video Presentation Grinding Equipment - Presentation Slides Grinding Equipment - Quiz

APPENDIX A

Continued

Dyes - Product Info - Video Presentation - <i>Coming soon!</i> Dyes - Product Info - Presentation Slides - <i>Coming soon!</i> Dyes - Product Info - Quiz - <i>Coming soon!</i> Dyes - Application - Video Demo - <i>Coming soon!</i> Dyes - Application - Quiz - <i>Coming soon!</i> Diamonds - Product Info - Video Presentation - <i>Coming soon!</i> Diamonds - Product Info - Presentation Slides - <i>Coming soon!</i> Diamonds - Product Info - Quiz - <i>Coming soon!</i> Resources - <i>Coming soon!</i>
REPEL & PROTECT
RetroGuard Repel & Protect Intro - Video Product Info - Presentation Video Product Info - Presentation Slides Product Info - Quiz Application - Video Demo Application - Quiz Resources
RetroPel Repel & Protect Intro - Video Product Info - Presentation Video Product Info - Presentation Slides Product Info - Quiz Application - Video Demo Application - Quiz Resources
SaltSlayer Repel & Protect Intro - Video Product Info - Presentation Video Product Info - Presentation Slides Product Info - Quiz Application - Video Demo Application - Quiz Resources - <i>Coming soon!</i>
CLEAN & MAINTAIN
CreteClean Plus Clean & Maintain Intro - Video Product Info - Presentation Video Product Info - Presentation Slides Product Info - Quiz Application - Mop & Bucket - Video Demo Application - Auto Scrubber - Video Demo Application - Quiz Resources
RESTORE
Restoration Restoration Intro - Video Product Info - Presentation Video Product Info - Presentation Slides Product Info - Quiz Application - Concrete Restoration - Video Demo Application - Terrazzo Restoration - Video Demo Application - Quiz Resources